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Objectives of Competitive Bidding in the UAE Construction Industry

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Abstract. Competitive bidding is one of the main methods for procuring construction work. Contractors compete based on bid prices where the lowest responsible bidder is selected. Competitive bidding is both costly and timeconsuming without a guarantee of contract award. Therefore, contractors are selective on which projects to bid on. Contractors have several objectives from participating in the bidding process. The aim of this research is to identify and assess the key objectives of bidding in the UAE and internationally. The main objectives are identified through literature review. A questionnaire was used to get the perceptions of construction professionals in the UAE construction industry. Sixty five questionnaires were collected. The most common objectives for bidding in general are building a reputation with the client, followed by the company need of work and survival. The most common objective for bidding in the international market is to target an international market when its economy is expected to boom, followed by bidding internationally to gain advantage of the opportunity offered by global market. This paper sheds the light on some of the key practices of contractors in the UAE construction industry and may be beneficial to those international companies who wish to compete in the local market.

Keywords: Bidding, Construction Industry, UAE, International Construction.

1 Introduction

Contractors can potentially have multiple objectives of competitive bidding, ranging from normal economic profit goal to the need for survival [1]. Ravashadnia et al. [2] highlighted that for some construction companies, bidding is a strategic decision to ensure survival. After all, the only promising approach for a contractor firm to survive and obtain its aims is winning bids and achieving profit [3]. Friedman [4] addressed the existence of multiple bidding criteria by listing objectives of profit maximization, maximizing return on investment, minimization of loss expectation, minimizing competitor profits, and maximizing operational continuity. Another objective for bidding is to enter a new market and win project for its strategic value [5]. These objectives are influenced by factors internal to the company, such as the company's need for work and its availability of resources, and external factors, such as the degree

of the competition, the prevailing economic conditions, and the availability of future work [6].

Contractors compete internationally for several reasons counting to enhance long-term profitability, to balance company growth, and to alleviate the cyclical impact of construction demands in established construction markets [7]. Also, contractors have a better chance to balance their growth by expanding to new overseas construction markets [8]. For international projects the objective of bidding might be to win a project because of its characteristics, expand geographically by entering a new region and capitalize on the profit [6].

The construction industry witnessed an increase in the size and complexity of construction projects during the past years [9]. Competitive bidding is one of the main methods for procuring construction work. The most commonly used system is the low bid system where clients choose the successful bidder based on the lowest price [10]. Contractors compete based on bid prices where the lowest responsible bidder is selected. Competitive bidding is both costly and time-consuming without a guarantee of contract award. Therefore, contractors are selective on which projects to bid on. Contractors have several objectives from participating in the bidding process. The aim of this research is to identify and assess the key objectives of bidding in the UAE and internationally.

2 Methodology

The first step was to identify the main objectives of competitive bidding based on the review of related literature. A questionnaire was used to get the perceptions of construction professionals in the UAE construction industry. Sixty five questionnaires were collected. The survey targeted bid mangers, estimators, planners, general managers and business development mangers. Therefore, 92% of the respondents had more than 10 years of experience. 97% of the respondents work in projects greater than AED 100 million in value (US\$ = 3.67 AED - 2019 Currency). The respondents were asked to indicate level of agreement with the identified objectives using a 5-point Likert scale. The scale ranged from 1 (strongly disagree) to 5 (strongly agree). The weighted average of the responses was then calculated for each objective.

67 3 Results

Based on the review of related literature, the objectives for bidding include: profit maximization, need for work and survival, keep presence in the market, resource utilization, entering new market, reputation, and experience. In the construction industry, the bidder's goal is not purely to be the lowest bidder, but also to acquire the contract at a profit [11]. Bidding in the construction industry is a strategic decision that assists a contractor to survive [2]. The only possible way for construction firms to achieve their goals is through winning bids and making profit [3]. The need of work is the most frequent factor making a construction company believe that they have to win this work [5]. A construction firm might have a desire to be seen as competitive in the

construction market and build a good reputation with the owner or consultants which will establish a good relationship with them [5]. For some construction firms, it may be very important to win the project if, for instance, it needs to generate revenue and to utilize their idle resources [5]. As keeping the resources idle without working is a costly process and terminating them might not be a wise decision. Some researchers have mentions that there are many objectives for bidding for a project, such as resource utilization and maintenance of cash flows [2].

Due to the Globalization pressures contractors headed to enter new international construction markets [12]. Contractors have a better chance to balance their growth by expanding to new overseas construction markets [8; 13]. For international projects, the objective of bidding might be to win a project because of its characteristics, expand geographically by entering a new region and capitalize on the profit [6]. Another objective is to balance risks. Construction companies respond to risks by adopting various risk management practices [13]. One of which is to expand internationally. Contruction projects are naturally risky and there is a need to address risks properly [14]. Contractors who have bidding experience are more competitive in bidding than inexperienced contractors [15]. Contractor's experience in special type of projects may affect client selection of the bidder, where measuring the contractor past experience is one of the vital measurements for bid evaluation [16]. Table 1 shows the various objectives of bidding and their literature sources.

Table 1. Objectives of Bidding (Literature Sources)

Objectives of Bidding	Sources
Profit maximization	[4]; [17]; [5]; [18]; [19]; [6];
	[7]; [20]; [21]; [1]
Company need of work and survival	[1]; [5]; [19]; [18]; [20]; [6];
Keep the presence in the market as a competitive	[5]; [12]; [8]
Company resource utilization	[19]; [22]; [21]; [5]; [2]; [23]
Entering new markets	[2]; [5]; [24]; [23]; [19]; [6];
_	[12]; [8]
Build a name and future opportunity with the	[12]; [5]; [19]
client	
To get experience in special types of project	[12]; [19]; [16]; [15]

Respondents were asked to evaluate the different objectives for bidding using a scale from 1 (strongly disagree) to 5 (strongly agree). Figure 1 shows the objectives of bidding ranked according to their weighted averages.

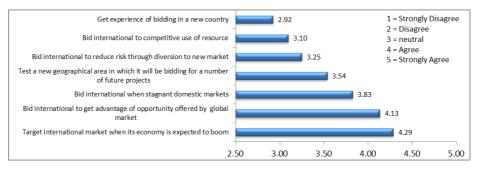


Fig. 1. Objectives of Bidding (Ranked)

There are several reasons for bidding internationally. One of the important factors that make a local contractor divert to international market is the company need of spreading and reducing risk [23]. In the current economic situation, contractors need to focus on the global markets and opportunities offered in their growing markets in order to survive and accomplish advance growth [25]. Some contractors adopt a strategy of operating in more than two countries. This is to ensure that a recession arising in one country can be balanced by a boom or stability in the other country [23]. Some international markets might have a promising future, where the construction boom occurs in the form of a very high demand on construction projects. This also allows contractors to include a high profit margin to their project due to the higher levels of confidence in winning the project [26]. One of the main objectives of bidding is to gain and enhance experience [19]. Table 2 shows the various objectives of bidding internationally and their literature sources. Figure 2 shows the objectives of bidding internationally ranked according to their weighted averages.

 Table 2. Objectives of Bidding Internationally (Literature Sources)

Objectives of Bidding	Sources
Bid international when stagnant domestic markets	[23]; [25]
Bid international to reduce risk through diversion to new market	[23]; [26]
Bid international to competitive use of resource	[23]; [5]
Bid international to get advantage of opportunity offered by the global market	[23]; [25]; [5]; [27]
Target international market when its economy is expected to boom, thus higher profit	[7]; [6]; [5]; [19]; [24]; [23]
Break into a new market	[7]; [5]; [19]
Test a new geographical area in which it will be	[6]; [5]; [19]; [23]
bidding for several future projects	
Get experience of bidding in a new country	[6]; [5]; [19]



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Fig. 2. Objectives of Bidding Internationally (Ranked)

4 Discussion

As seen in Figure 1, Building reputation and future chance with clients have the highest weighted average and ranked as the most important objective for bidding. This result reflected the concern of a majority of UAE contractors to be well-known in the market in order to get the trust of the clients and consequently increase their chance of obtaining projects. The second most important objective is the company's need of work and survival. The current stagnant construction market in the UAE made contractors focus on surviving and keeping their presence in the market. Those objectives were ranked as the second and third important objectives. The fourth ranked objective is company resource utilization, where many construction firms in the UAE try to avoid termination of their resources in order to avoid losing qualified employees. Thus, companies try to win projects to utilize their resources and not to be idle. Profit maximization is ranked fifth. This result contradicts with the results obtained in the top objective of bidding in the Canadian market [5], where profit maximization was ranked as the second most vital factor. This difference is explained by the fact that the current construction market makes contractor think more about building a good reputation and surviving even with the minimum amount of profit. Entering new markets and enhancing their experience in special types of projects was ranked last. However, these are still relatively important objectives as they have a weighted average above 3 (i.e. the average importance). Entering new markets and getting experience in special types of project allows the contractor to have a wider knowledge and experience. In fact, some contractors bid with high mark-up value just to be present in the list of bidders and be qualified in the international country.

As seen in Figure 2, the main aim for construction companies to bid for international projects is to target markets expected to boom. Thus, several contractors in the UAE are targeting Saudi Arabia, Qatar and Oman markets due to the construction movement in those regions. The second factor is gaining some of the perks that are contingent upon international opportunities. For example, many contractors nowadays are trying to get opportunities in Qatar as the country is hosting the FIFA world cup 2022, signalling a potential high boom in construction. The third ranked objective is to bid internationally when the local UAE market is stagnant. The fourth ranked objective

- is to get to know a new construction market in which the UAE contractor will bid for
- future projects. The fifth ranked objective is to reduce the risk the company may face
- because of the construction situation in the UAE. The lowest ranked objectives are to
- effectively use of company resources and to gain experience of bidding in a new
- 155 country.

156 **5 Conclusions**

- 157 Contractors have several objectives in competitive bidding. It is important to
- understand the key objectives of competitive bidding as this this helps understand the
- bidding environment in the UAE. The most common objectives for bidding are building
- a reputation with the client, followed by the company need of work and survival. The
- most common objective for bidding in the international market is to target an
- international market when its economy is expected to boom, followed by bidding
- internationally to gain advantage of the opportunity offered by global market. This
- paper sheds the light on some of the key practices of contractors in the UAE
- 165 construction industry and may be beneficial to those international companies who wish
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